



# Client Feedback

## What our customers went out of their way to tell us...

*I would like to thank you and all the other staff that have helped with the sale of the property. I have been most impressed with your service from the first point of contact to the conclusion of the sale.*

*Very satisfied with the courteous & professional manner in which my business was conducted.*

*I would like to thank you for all your help and patience that you have shown me over these past weeks. Also for your understanding of my situation, I really have appreciated the personal touch that I feel you showed - nothing was ever a problem and I never felt rushed. So many thanks.*

*As a first time I was very pleased with the service. Sara Paton was always available and very helpful. I have already recommended the company to a colleague.*

*I would like to take this opportunity to thank you personally for the work you have done on my behalf for the sale and buying of my new flat. My sincere thanks.*

*From the moment of contacting your office I was impressed. I have been kept up to date with every step of my transaction. You made me feel I was the only client you were dealing with, nothing was a problem I can't speak highly enough of your staff.*

*Very professional and efficient throughout - and got the job done. Kept me informed at all times-very important.*

*I dealt with 3 main people - All of them were brilliant and made what could have been one of my most stressful times into something I would happily do again.*

**Pagan Osborne Conveyancing Team**

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